



Service agreements



SKOV Service

SKOV Service is a service organisation consisting of some 40 highly qualified employees who are specialists in climate and production control. It is the know-how, experience and competence of these people that ensures that the quality level of our service complies with the high standards of our company.

Good service is more than just technical know-how

Three crucial factors enable SKOV's service technicians to provide the best service in the country.

- SKOV service technicians undergo thorough training and have several years of experience in climate and production control.
- All service technicians at SKOV have fundamental knowledge of animal production, so that they are able to consider climate and production control in relation to animal behaviour and well-being.
- The knowledge accumulated by our company through more than 30 years is always available to the service technicians.



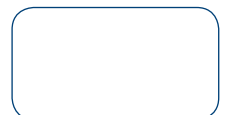
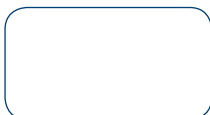
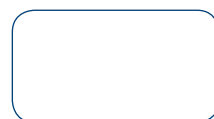
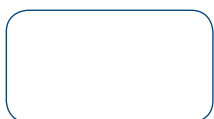
These three factors ensure that our service technicians approach assignments not only on the basis of technical circumstances

but also with insight into how the climate and production control affects the animals' productivity and behaviour.

24 hours a day, all year round

In a fully utilised livestock house, there is a great risk that the animals will suffer if the ventilation system fails and is not quickly restored.

SKOV ALWAYS has a service technician on duty. Time is often of the utmost importance in ventilation system failures. An efficient alarm system combined with the possibility of emergency ventilation can prevent the animals from suffering. The speedy reaction of a SKOV service technician ensures that production losses are minimised and that the animals' optimum living conditions are quickly restored.



SKOV's service telephone

The SKOV service telephone is manned by very experienced technicians, who answer questions about climate and production control every day.

Many problems can be remedied or solved via a telephone call to one of our service technicians. This is possible only because our service technicians have many years' practical experience from hundreds of service calls to livestock houses. Our service technicians will always be able to search SKOV's archives to find drawings and other relevant documentation material about the house for which guidance is requested. This is an additional help in relation to problem solving by telephone. If the service technician and the customer together assess that the problem cannot be resolved over the telephone, they arrange a service call.

SKOV Service always complies with SPF status regulations during service calls to livestock houses

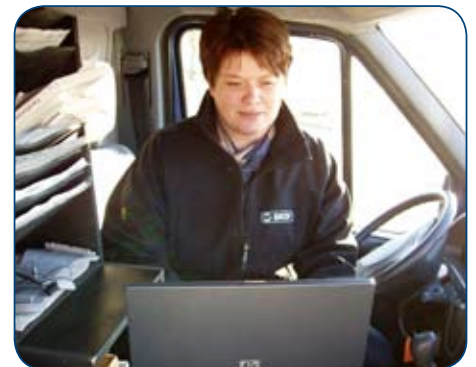


Service agreement – a safe investment

In the interest of the production result, the optimum performance of the ventilation system is essential. One or two annual visits by a service technician can contribute to this.

A service agreement with SKOV ensures that the entire system is checked. This will prevent errors and defects.

A service agreement also includes the possibility of free round the clock telephone service. Additionally, an emergency turn-out outside normal working hours will be free of extra charges when a service agreement has been established. Furthermore, a discount will be offered on spare parts replaced during service calls in connection with a service agreement.



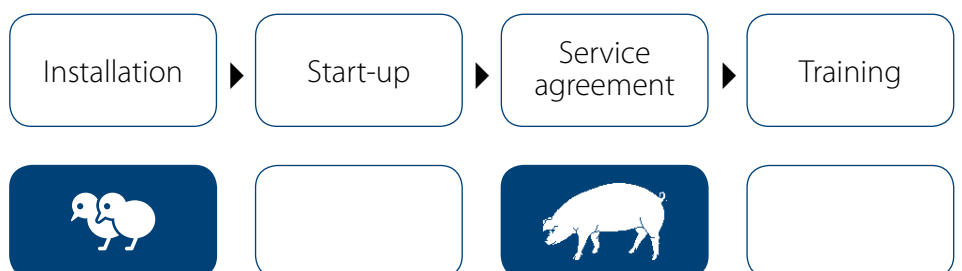
Service – more than just repairs of defects

Good service work starts before the system is commissioned. SKOV's fitters ensure the correct installation and optimum performance of the entire system.

The service technician commissions

the system, when the house is put into operation. Depending on the ventilation type, commissioning takes place with or without animals. At start-up, the service technician makes sure that the customer knows how to operate the system.

Subsequently, the customer is offered the opportunity to participate in a user's course with in-depth instruction on the functionalities of the SKOV climate computers, so that he can gain optimum benefit from his system.





Arne Christensen



Tommy B. Høgh



Jørgen Andersen



Ib S. Sønder



Kjeld Jensen



Jens Kristian Sørensen



Peter Jørgensen



Søren Mikkelsen



Aage Andersen



Morten Bønding



Brian Nielsen



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Hans Chr. Jensen



Mikael Jensen



Holger Eriksen



Jan H. Nielsen



Karl Jepsen



Brian Rasmussen



Claus Nielsen



Uffe Sværke



Bent Kristensen



Bent Simonsen



Claus Hansen



Morten Christensen



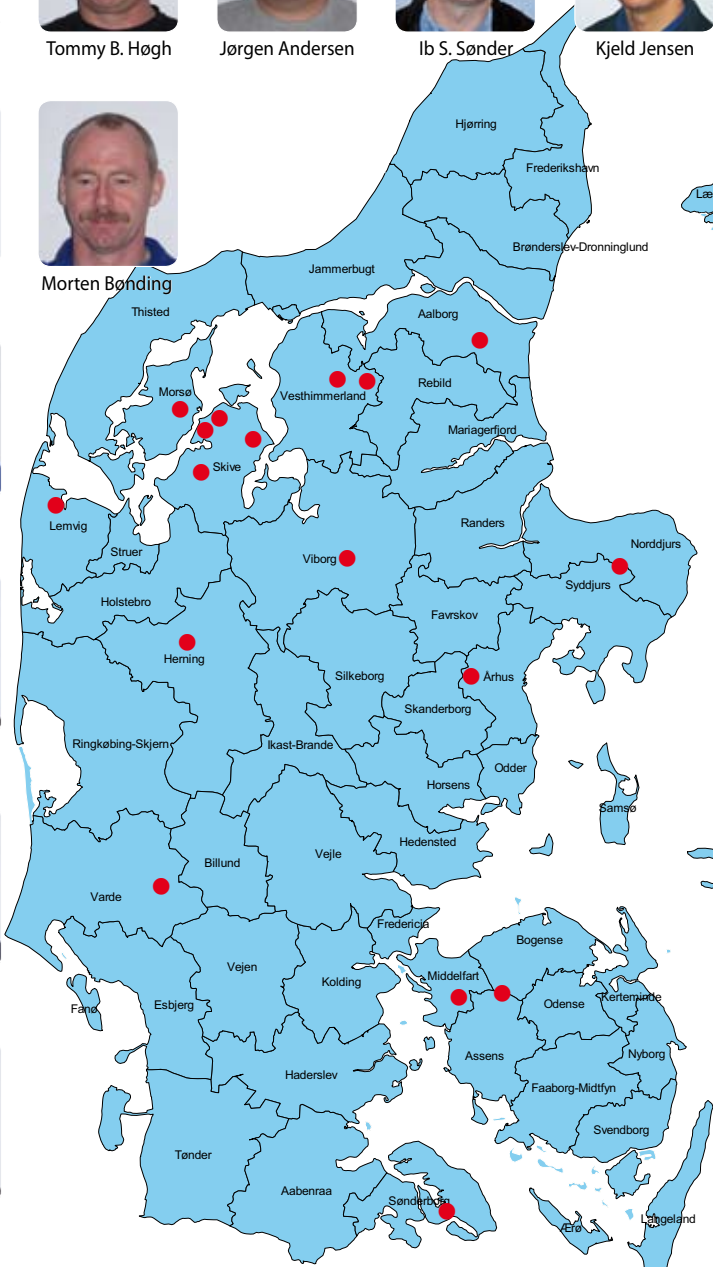
Brian Jensen



Frank Pedersen



Lars Fjordhauge



act



innovate



cooperate



SKOV supply climate and production management systems for animal production the world over. Our solutions are technologically advanced, user friendly and individually adapted to meet the needs of our customers.

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