FarmOnline Service Access – direct operation of the climate computer

FarmOnline Service Access is a new program module for the FarmOnline program package, which provides the option to obtain a 100% identical display and operation of all climate and production computers connected to the network.

The module provides the daily user of the climate and production computer with the option to set all parameters for the controls in the livestock house using a PC, even when he or she is not physically present at the farm. Settings are made from a known user interface, which creates confidence in operating the climate computer and minimises the chance of errors.

FarmOnline Service Access also enables a service technician or a supervisors to instruct and guide daily users of the climate and production computer from the same user interface, in addition to the opportunity to perform servicing and problem solving in the climate and production computer.

If changes are made in the settings of the climate computer, this can be immediately checked in the Service Access module. Changes made from a PC are also immediately displayed on the climate and production computer. The system can therefore be used for both remote control and remote instruction in operating the system.

Displays and changes occur in "real-time", only with time delay caused by the internet connection. For safety reasons, all changes made from the PC are logged with a copy of the individual screen images. The log can be used as documentation for changes created using Service Access.

The module is currently launched for SKOV's climate and production computers for poultry and will be launched in 2015 for the company's climate computers for pigs.