Claim

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Name	
Customer no.	
Date	
Reference	

1. Please fill out this form, and return to your usual contact in the Customer Centre

2. You will then receive a RMA-form, which must follow the goods

3. RMA number must also be visible on the outside of the parcel

4. If products are returned to us without any RMA number or RMA note, we are eligible to reject the receipt of the goods.

							Failure cause					Requir.		
Reference	Item no.	Description	Serial no. / P.No.	Prod. date	Invoice no. / Order no.	Description of failure / remarks	Lightning	Water/humidity	Incorrect connected	Transport damage	Unknown	Repair	New item	Credit